

July 26, 2019



Dear Provider,

Pharmacy will offer Electronic Prior Authorization (ePA) starting September 2, 2019.

At Aetna Better Health® of Illinois, we are committed to making sure our providers receive the best possible information, and the latest technology and tools available.

Aetna Better Health® of Illinois is partnering with CoverMyMeds® and SureScripts to provide you a new way to request a pharmacy prior authorization through the implementation of Electronic Prior Authorization (ePA) program.

**Benefits of Electronic Prior Authorization (ePA):**

- Time saving
  - Decreases paperwork, phone calls, and faxes for requests for prior authorization
- Quicker determinations
  - Reduces average wait times and faster resolution
  - Find out if a prior authorization is required for the drug right away
- Accommodating and secure
  - HIPAA compliant via electronically submitted requests

**Let us help get you started! Create a free account today!**

Getting started is easy. Choose ways to enroll:

- Visit the CoverMyMeds® website <https://www.covermymeds.com/main/>
- Call CoverMyMeds® toll-free at **866-452-5017**
- Visit the SureScripts website <http://surescripts.com/enhance-prescribing/prior-authorization/>
- Call SureScripts toll-free at **866-797-3239**

**Questions?**

If you have any questions, please call Aetna Better Health® of Illinois at **866-600-2139**, 24 hours a day, 7 days a week, or visit online at <https://www.aetnabetterhealth.com/illinois>.

Thank you for your cooperation,

Aetna Better Health of Illinois  
Provider Experience Team